

# **USDA eAuthentication Account Registration Aid**

Updated: 11/15/08

This document details how USDA customers and employees can obtain a USDA eAuthentication account that allows access to USDA Web applications and services protected by eAuthentication. Customers may obtain an account with Level 1 or Level 2 access while USDA federal employees may obtain an account with Level 2 access. These accounts are obtained through an electronic self-registration process.

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| Customer Level 2 Access Self-Registration Process |   |
| Employee Account Self-Registration Process        |   |
| Additional assistance                             |   |

## Customer Level 1 Access Self-Registration Process

To obtain a Level 1 USDA eAuthentication account, all customers must go to: <a href="https://eauth.sc.egov.usda.gov/eAuth/selfRegistration/selfRegLevel1Step1.jsp">https://eauth.sc.egov.usda.gov/eAuth/selfRegistration/selfRegLevel1Step1.jsp</a>.

The four (4) steps to self-register are:

STEP 1 of 4: Registration Form Completion STEP 2 of 4: User Information Verification

STEP 3 of 4: Activation Instructions Notification

STEP 4 of 4: Account Activation

## STEP 1 of 4: Registration Form Completion

You are required to fill out the following fields:

| DATA POINT                                     | CRITERIA  |
|--|---|
| User ID  | User ID must be 6-20 characters in length.  |
| (a) (b) (c) (c) (c) (c) (c) (c) (c) (c) (c) (c | Note: Select your User ID carefully - do NOT include your SSN for example - once your User ID is created you will be unable to modify it. |
| Password                                       | • 9 to 12 characters long   |
|  | Contains at least one uppercase letter  |
| 9  | Contains at least one lowercase letter  |
| 35   | • Contains at least one number or a special character:<br>! # - \$ % * = + : ; , ? ~  |
| 94   | • May not contain your name, User ID, Mother's Maiden Name, Date of Birth, 4-digit PIN, or security questions /answers.                   |
|  | • May not contain words that can be found in a dictionary, spaces,  |
|  | tabs, or any other special characters not listed above.   |
|  | Please note: Your password will expire after 180 days.  |
| First Name,                                    | Please enter exactly as on your State Driver's License, State   |
| Last Name                                      | Identification Card, or Passport.   |
| E-Mail   | Please enter a valid working E-Mail address.  |
| Country  | Please select the country you currently reside in.  |

You can optionally fill out the following fields:

| DATA POINT | CRITERIA |  |
|------------|----------|--|

| Middle Initial          | Please enter exactly as on your State Driver's License, State Identification Card, or Passport. |
|-------------------------|---|
| Home Postal/ZIP<br>Code | Please enter your current home postal/ZIP code.   |

After entering the information on the initial screen, click Continue.

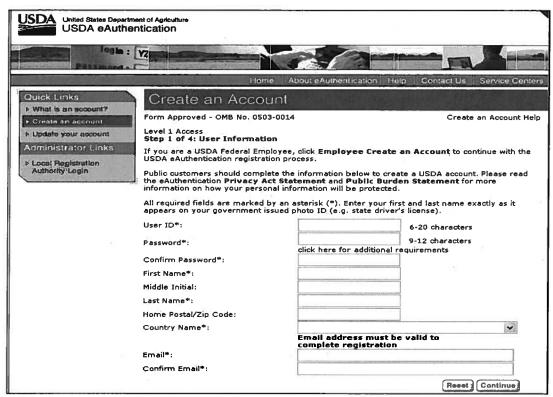


Figure 1: Registration Form

## STEP 2 of 4: User Information Verification

On the following screen, verify the information and then click Submit.

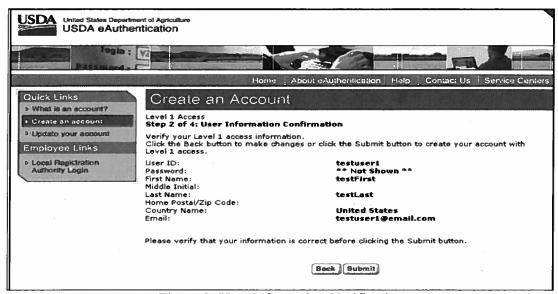


Figure 2: User Information Verification

#### SECURITY CAUTION!

Once you have confirmed your eAuthentication credential, it will become your official electronic identity online throughout USDA. Please take great care in protecting your password - it is your responsibility to keep this electronic identity private to prevent identity theft. Please do not share your password or write it down in an insecure location.

#### STEP 3 of 4: Activation Instructions Notification

After submitting your account information, the next screen informs that an activation email will be issued to you, communicating your registration status and the necessary steps to complete the USDA Level 1 Credentialing process. Print this page for your future reference and verify your email address.

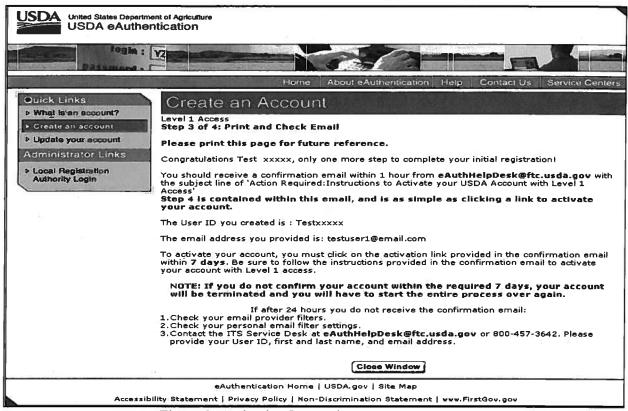


Figure 3: Activation Instructions

#### STEP 4 of 4: Account Activation

You must verify your email address by clicking on the ACTIVATE MY ACCOUNT link within this email:

Level 1 Access Step 4 of 4: Link to Account Activation page Congratulations EXECUTED, you have successfully created a USDA eAuthentication account with Level 1 access Before you can use your account with Level 1 access you must do the following: 1. Please wait approximately 20 minutes from the receipt of this email before you can activate your account with Level 1 access. Activate your account within 7 days of the receipt of this email. 3. Click ACTIVATE MY ACCOUNT The User ID you created is: xxxxxxxx The email address you provided is xxxxxx@ftc.usda.gov Please print and retain this message for future reference. NOTE: If you do not click on the "Activate My Account" link within the required 7 days, your account will be terminated and you will have to start the entire process over again. Once you have activated your account you will have immediate access to the USDA portals and applications that accept accounts with Level 1 access You can view or update your account information by clicking <u>UPDATE YOUR ACCOUNT</u>. You can also access your account information from the USDA eAuthentication web site at http://www.eauth.egov.usda.gov. If you need further assistance, please email the USDA eAuthentication Help Desk at eAuthHelpDesk@fic.usda.gov Please include the following information in your email · Your first and last name · Your eAuthentication User ID Indicate whether you are a public customer, federal employee, state, or district employee If you are a federal employee, provide the name of your employing agency
 The URL (Web Address) of the Web site or application you were attempting to access . The text of any error messages and a detailed description of the problem If you have trouble accessing your activation link above, please copy and paste the following link into your browser address bar-

Figure 4: Activation Email

Once you have completed this step, you have a valid Level 1 access USDA Account. You will see this confirmation screen:

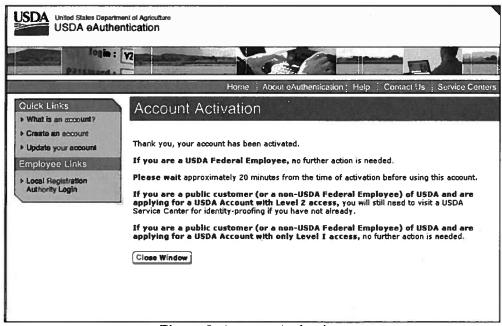


Figure 5: Account Activation

## Customer Level 2 Access Self-Registration Process

To obtain a Level 2 USDA eAuthentication credential, all customers must go to <a href="https://eauth.sc.egov.usda.gov/eAuth/selfRegistration/selfRegLevel2Step1.jsp">https://eauth.sc.egov.usda.gov/eAuth/selfRegistration/selfRegLevel2Step1.jsp</a>.

The five (5) steps to self-register are:

STEP 1 of 5: Registration Form Completion

STEP 2 of 5: User Information Verification

STEP 3 of 5: Activation Instructions Notification

STEP 4 of 5: Account Activation

STEP 5 of 5: In-Person Identity Proofing

## STEP 1 of 5: Registration Form Completion

You are required to fill out the following fields:

| DATA POINT       | CRITERIA  |
|------------------|---|
| User ID          | User ID must be 6-20 characters in length.  |
| 8                | Note: Select your User ID carefully - do NOT include your SSN for example - once your User ID is created you will be unable to modify it.             |
| Password         | • 9 to 12 characters long   |
|                  | • Contains at least one uppercase letter  |
|                  | • Contains at least one lowercase letter  |
|                  | • Contains at least one number or one of these special  |
|                  | characters: ! # - \$ % * = + : ; , ? ~  |
|                  | In addition:  |
| *                | • Your password may not contain your first name, last name, User ID, Mother's Maiden Name, Date of Birth, 4-digit PIN, security questions or answers. |
|                  | • Do not use words that can be found in a dictionary, spaces,   |
|                  | tabs, or any other special characters not listed above.   |
|                  | Your password will expire after 180 days.   |
| First Name, Last | Please enter exactly as on your State Driver's License, State   |
| Name             | Identification Card, or Passport.   |
| E-Mail           | Please enter a valid working E-Mail address.  |

| Home Address, Home<br>City, and Home State | Please enter your current home address, city, and state.  |
|--|---|
| Home Postal/ZIP<br>Code                    | Please enter your current home postal/ZIP code.   |
| Country                                    | Please select the country you currently reside in.  |
| Mother's Maiden<br>Name:                   | Please enter your mother's maiden name for security verification purposes.                      |
| 4 Digit PIN:                               | Please enter a PIN number   |
| Date of Birth                              | Please enter exactly as on your State Driver's License, State Identification Card, or Passport. |
| Security Questions & Answers               | Choose security questions from the pull-down list. Then type answers that only you would know.  |

You can optionally fill out the following fields:

| DATA POINT      | CRITERIA  |
|-----------------|---|
| Middle Initial  | Please enter exactly as on your State Driver's License, State Identification Card, or Passport. |
| Home Phone      | Please enter your current home phone.   |
| Alternate Phone | Please enter an alternate phone.  |

After entering the information on the initial screen, click Continue.

| at is an account? | Create an Accoun   | l .  |   |
|-------------------|--|--|---|
| eate an account   | Form Approved - OMB No. 0503-00  | 114  | Create an Account Help                          |
| date your account | Level 2 Access Step 1 of 4: User Information   |  |   |
| Inistrator Links  | If you are a USDA Federal Employe<br>USDA eAuthentication registration   |  | n Account to continue with the                  |
| ority Login       | Public customers should complete the eAuthentication Privacy Act Sinformation on how your personal in  | tatement and Public Burde                              |   |
|                   | All required fields are marked by a appears on your government issue   |  |   |
|                   | User ID*:  |  | 6-20 characters                                 |
|                   | Password*:   |  | 9-12 characters                                 |
|                   |  | Click here for additional                              | requirements                                    |
|                   | Confirm Password*:   |  |   |
|                   | First Name*:   |  |   |
|                   | Middle Initial:  |  |   |
|                   | Last Name*:  |  |   |
|                   | Home Address*:   | 1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-                 |   |
|                   | City*:   |  |   |
|                   | State*:  |  | <b>V</b>  |
|                   | Home Postal/Zip Code*:   |  |   |
|                   | Country Name*:   |  | •   |
|                   |  | Email address must b                                   | e valid to complete                             |
|                   |  | . Lgisti otion   |   |
|                   | Email*:  |  |   |
|                   | Email*: Confirm Email*:  |  |   |
|                   |  |  | ·   |
|                   | Confirm Email*:  | (  |   |
|                   | Confirm Email*:  Home Phone:  International Home Phone: (if applicable)  |  |   |
|                   | Confirm Email*:  Home Phone:  International Home Phone:  |  |   |
|                   | Confirm Email*:  Home Phone: International Home Phone: (if applicable)  Alternate Phone: International Alternate Phone:  |  |   |
|                   | Confirm Email*: Home Phone: International Home Phone: (if applicable)  Alternate Phone: International Alternate Phone: (if applicable)   | NOTE: You can  | not use a zero as the first digit               |
|                   | Confirm Email*: Home Phone: International Home Phone: (if applicable)  Alternate Phone: International Alternate Phone: (if applicable)  Mother's Maiden Name*:   | NOTE: You can  | not use a zero as the first digit<br>mm/dd/yyyy |
|                   | Confirm Email*:  Home Phone: International Home Phone: (if applicable)  Alternate Phone: International Alternate Phone: (if applicable)  Mother's Maiden Name*: 4 digit PIN*:  | juestions and answers. Thi                             | mm/dd/yyyy s information will be used to        |
|                   | Confirm Email*:  Home Phone: International Home Phone: (if applicable)  Alternate Phone: International Alternate Phone: (if applicable)  Mother's Maiden Name*: 4 digit PIN*: Your Date of Birth*:  Please create your 4 security ovalidate your identity if you for | juestions and answers. Thi<br>rget your password. Each | mm/dd/yyyy s information will be used to        |
|                   | Confirm Email*:  Home Phone: International Home Phone: (if applicable)  Alternate Phone: International Alternate Phone: (if applicable)  Mother's Maiden Name*: 4 digit PIN*: Your Date of Birth*:  Please create your 4 security ovalidate your identity if you for | juestions and answers. The                             | mm/dd/yyyy s information will be used to        |
|                   | Confirm Email*:  Home Phone: International Home Phone: (if applicable)  Alternate Phone: International Alternate Phone: (if applicable)  Mother's Maiden Name*: 4 digit PIN*: Your Date of Birth*:  Please create your 4 security ovalidate your identity if you for | uestions and answers. The get your password. Each o    | mm/dd/yyyy s information will be used to        |
|                   | Confirm Email*:  Home Phone: International Home Phone: (if applicable)  Alternate Phone: International Alternate Phone: (if applicable)  Mother's Maiden Name*: 4 digit PIN*: Your Date of Birth*:  Please create your 4 security ovalidate your identity if you for | juestions and answers. The                             | mm/dd/yyyy s information will be used to        |

Figure 1: Registration Form

## STEP 2 of 5: User Information Verification

On the following screen, verify the information and then click Submit.

#### SECURITY CAUTION!

Once you have confirmed your eAuthentication credential, it will become your official electronic identity online throughout USDA. Please take great care in protecting your password and the security questions that you stored - it is your responsibility to keep this electronic identity private to prevent identity theft. Please do not share this password or write it down in an insecure location.

### STEP 3 of 5: Activation Instructions Notification

After submitting your account information, the following screen informs that an activation email will be issued to you. This activation email will contain instructions for completing the USDA Level 2 Credentialing process. Print this page for your future reference.

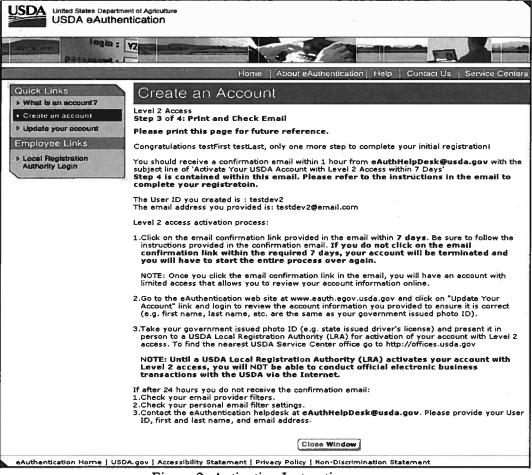


Figure 2: Activation Instructions

### STEP 4 of 5: Account Activation

You must confirm your account by clicking on the ACTIVATE MY ACCOUNT link within this email.

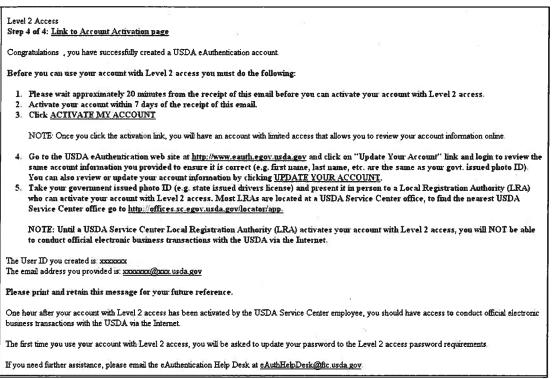


Figure 3: Activation Email

NOTE: Once you have completed this step, you have a valid Level 1 account and will see the following screen. In order to obtain an activated Level 2 account you will need to complete Step 5.

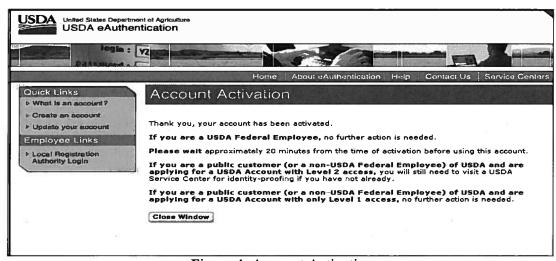


Figure 4: Account Activation

## STEP 5 of 5: In-Person Identity Proofing

The final step to obtain Level 2 access will require you to be identity-proofed: take your government-issued photo ID (e.g. state issued drivers license) and present it in person to a USDA Service Center where a USDA employee who is a Local Registration Authority (LRA) can activate your account with Level 2 access. To find the nearest USDA Service Center offices go to <a href="http://offices.sc.egov.usda.gov/">http://offices.sc.egov.usda.gov/</a>. We recommend calling ahead to schedule an appointment.

#### **IMPORTANT NOTE:**

Before you visit a USDA Service Center, please verify that all of your information on file with USDA is correct. Incorrect data will result in failure of the in-person Identity Proofing Process. To verify or update your information, go to the eAuthentication web site at <a href="https://www.eauth.egov.usda.gov">www.eauth.egov.usda.gov</a> and click on "Update your account", then log in with your User ID and password. Select "Modify my profile" and make any needed changes.